

What to expect when you arrive at the test site

The SAMPs component of the exam will be completed at a Prometric Test site. Below is the registration process and what you can expect when you arrive to the test site.

Prometric has two goals: one is to make your testing experience as stress-free as possible. The other is to do whatever we can to protect the value of your credential in the market. We hope that by learning about it what to expect in advance of your test, you'll feel more prepared going into it.

Step 1

When you walk into the test centre, you will first be greeted by a friendly Prometric Test Centre Administrator, or TCA.

Step 2

You must present a valid form of government issued ID. Acceptable identification is a valid driver's licence, passport, or provincial identification card. A health card is not acceptable unless it is issued by the province of Quebec—this is used for non-drivers with no other form of identification because Quebec does not offer a provincial identification card. The TCA will also ask you to sign a log book.



Step 3

Next, the TCA will assign you a locker and provide you with a locker key. All of your personal belongings need to be placed in your temporary Prometric locker during your time in the test centre. You will be permitted to keep your ID and your locker key with you at all times.



Step 4

The TCA will then ask you to turn your pockets completely inside out to ensure that they have been emptied of all personal belongings. As a final step in this process, you will be scanned with a metal detector wand prior to entry into the test room.



Step 5

At this point, all of the standard rules and regulations that apply to Prometric test centres, as well as any that apply specifically to your test, will be explained to you.



Step 6

The TCA may also provide you with any materials required for your test, such as scrap paper and a pencil or a dry erase board and pen.

Step 7

If you have questions while testing, simply raise your hand and a TCA will come to assist you.