Text Discussion from Virtual Care webinar
March 26, 2020

Ranbir Gill from Calgary

Paul Miron from Timmins, ON

Anthony Morham from Winnipeg

Wes Jackson from Airdrie

Lucie Lajoie from Alexandria Ontario

Margie Krabbe from Summerland, BC.

Roy Wyman

Deborah Alper from Montreal

Michelle deyholoshello from Calgary - don't have sound?

trevor cuddy from Toronto

Teresa Cavett

Sally Carver from Victoria!

Eugene Ries from Cranbrook

Dianne Poweri cant hear anything

42blackcat from Toronto

Gillian Hamilton from HALIFAX

Ruth Benn from London

SkypeDJRI don't have video or sound.
Sound is duplicated through facebook

Jacob Matthews A&E skaters, everyone else can hear, I think it's just you.

Lely Abud from NS

Sonilla Gupta from Courtice, ON!
Sandhya Gokhale: I want to know how to start virtual visit with patient and how to see patient chart at the same time.

Aaron Johnston: Thoughts about how to get our learners (clerks and residents) started with virtual patient care?

Todd: Hi from Niagara!

Lisa Millstein: Sorry I meant Youtube

Susan Whitley: Hello from Ottawa

Tina: HHi from Calgary!

Cheryl Whitehead: Hello fr Calgary

kan lee: Hi from Edmonton

Joyce Tatelman: Hello from California

Josep: Hi from White Rock

Kevin H: Judith - i believe the WHO released something that said there’s no evidence NSAIDS makes things worse

Kate Coulson: Hello from Collingwood ON

Caitlin Bell: Douglas Bell - Saskatoon

A. Debono: Hi

Heather Armson: we do not have a secured platform for virtual visits - Zoom has been suggested but there seems to be some concerns about privacy.

Peter Huang: Hi.. thanks for the information

natasha mir: if NSAIDs can be avoided it should be

Hugh mitchell: Hi from fort erie

Benjamin Schiff: Some concern with NSAIDS, COVID and renal deterioration

I use my own email from time to time, and my own cell, with full transparency to patients & documented consent - is this acceptable?

Amani Health: zoom has a PHIPPA compliant version at 200$/month

Ken Anderson: Hello from Mississauga

Supriya Goyal: What platform are you using for video teleconference that is considered safe from privacy point of view.

Zeeshan Khan: anyone tried OTN video calling?

Maria H: Can we discuss virtual platforms that meet a standard of privacy and security?
Dr. R Bhyat
Greetings everyone, thanks to the CFPC for arranging this webinar!

Marilena Biscotti
hello from grimsby

Dr. Jon C
Avoid NSAIDs and consider taking off ACEi is what intensivists have written

Mike Allan
Some of you are discussing clinical topics (NSAID safety and utility) that will be addressed in future webinars (but nothing wrong with discussing here)

Dr. Jon C (for hospitalized pts)
Amani Health
Physicians at our centre looking at using OTNHub

62vinde
Yes, have used OTN. Pt should be able to use email

Sharin Mithani
How does billing work for virtual care when not using the OTN platform?

Tosin Oladini
Hi from Birmingham UK

Lisa MacIntyre Miller
NS signed an agreement with Zoom TeleHealth this week, no details yet, do you have experience with it? Med Access releasing a product as well, is there any experience with the beta version?

Amani Health
have not looked into billing yet with OTN

salah aboughouche
Listening

Parisa Rezaieifar
Can you please comment re STD management on the phone? I'm not sure I understand.

Sharin Mithani
Thanks Omeed. How about a007 codes?

Sadia Omar
What about vaccinations for the kids?

Dr. R Bhyat
Zoom is very easy to use, great to hear about the NS agreement.

Alex Chris
what are the regulations for nursing homes? is it my right to wear a mask and visor when working in a nursing home?

Ken Burgess
Good day. I am retired 4 yr fam doc in Hamilton willing to help but am at high risk due to chronic asthma and age. Is there a role I can provide via virtual care?

62vinde
Ontario - use new codes for billing, k080, k081

Sepideh Nafisi
If it's personal email or text but your phone is secure and Face ID does it consider decent method?

Amani Health
Ken YES! please reach out to us info@amani.health

SkyeDJR
the K080 codes are for phone, not video
Sharin Mithani: Okay great. Thanks Omeed!

kaykiksplay: Sedia Omar... CFP just released great schedule of in person visits for well baby and prenatal for primary care.

Marilena Biscotti: Hi Ken

Abdul Tabani: Hello, thanks for the webinar

Nayana Sushak: With OTN can bill as regular visit/ code as long as SLR designated on billing software as OTN- in Ontario

Alex Christie: k080 and h

Jarry Singh: CAN YOU COMMENT ON MEDICATIONS PPL USING TO CURE AT HOME Ex Chloroquine

Lisa Antonioli: Good morning

Anastasios Drake: Very practical efficient points. Good presentation

Sharin Mithani: Nayana, what is SLR?

Hans Yamamoto: Hello

Zahra Abhari: Agree 100% the majority of diagnosis is based on good hx

Dr. RBhyat: Each province and territory is moving towards creating or opening up billing codes for telephone or video visits during COVID19, if they didn't have these already in place.

Naomi Ecobhi: From Lindsay Ontario

Kensington Management: We are using CORTICO for our Telehealth and very happy with it. It directly links with the Oscar platform

A Sprangetips for virtual care into LTC MD rounds for less traffic through care homes to decrease risk of MD bringing COVID into LTC (most also work in PC or acute care)

Josephus: Yes, John: my professor of Internal Medicine said, if you do not have your diagnosis after history taking in at least 60% of cases, your skills are not good enough in that respect

Chris Nava: Hi Chris from NB

Ansie van der Merwe: Would Whatsapp be acceptable? I believe it has end to end encryption, and you can do video chatting.

Abdul Tabani: Please advice regarding antibiotics prescription risk and medicolegal issues in this situation/virtual care

Susan Dixon: Health Canada
Maha Annemarie Albert
good Talk

Wessel Kriel
Would Whatsapp be acceptable?

Bill Upward
Does the clinical teaching, supervision, and assessment of medical learners change when providing virtual care? If so, how?

Imran Shahzad
Hi from Maple, ON

Amani Health
What is CORTICO?

R Goldberger
What about renewal of medications without checking BP, sugar, etc?

Abdul Tabani
In Alberta, what are implications and CPSA & CMPA position

Deanna Campbell
Hello. Thanks for this.

Zilungile Nogela
Zilungile Nogela from South Africa

Sandhya Gokhale
Can you guide us to specific virtual visit tools and how exactly to initiate the visit?

Dr. R Bhyat
It's probably best in class as a resource, AB has adapted the BC resource.

Teresa Cavett
Bill, we have a group working on a guidance for supervising medical learners in providing virtual care.

Sandhya Gokhale
Some tools like REACTS are very cumbersome. patient has to create a password etc.

mddelisle
The patient need/

Dr. Natavarlal H. Shah
New Admission to LTC Home where patients are coming from home do you think it is appropriate to COVID-19 swab after initial assessment. Most of the patients cannot answers correctly.

Zeehan Khan
Can you prescribe antibiotics for Otitis media virtually?

priya gaba
Please provide best virtual visit options- thanks for this talk.

Ashley Minuk
Recommendation for what webcam to purchase for our office desktop computers? (windows)

Jim Thompson
Wondering texting between physicians. Consent? Documentation?

4melliflously
Dr. Dermer is looking over my right shoulder...

Maha Annemarie Albert
information , Thanks ta

Rubina Malik
worry about security and the ability of the patient to record a video visit
Maria HTeresa, thanks. I would be very interested in implications for teaching, learning and assessment too (maria hubinette)

Tina HVirtual visits in hospice, suggestions re: getting Hx from pt, family, staff?

Paul MironTeresa, Maria (Hi!) Yes. We need to collectively figure out how to supervise and precept.

Sharin MithaniHas anyone used Insig for virtual care? What has your experience been?

Helen EngelbrechtCan you give us the articles location to access or put it up for us?

Janet MHas anyone used Meveo Virtual care? Thanks for arranging this

Deborah AlperWondering about setting up the video platform, will use Reacts, but does my secretary call my patient beforehand to set up the program? Thank you

Kensington ManagementCORTICO is a Telehealth platform with that patients can book directly online that automatically feeds into your OSCAR schedule

Helen EngelbrechtThat is Dr P’s article he talked about

Anik VandewaetereYour opinion on which is best Virtual care and why?

Amani Healthawesome thank you Kensington!

David SayerI am a UK family doc in Hamilton since Oct. I am restricted to my current practice only. I want to help but am seeing much less pts. Is there anyway I can direct patients to me virtually?

Aaron JohnstonLink to the article you wrote John?

Jim ThompsonStill shopping for decent, simple, inexpensive lighting on my side of web visits. Important visual experience for the patient.

Central Centralhi from Collingwood Ont

Frances KeatingI had trouble getting the video conferencing set up on OTN platform

Zeeshan Khanif anyone prescribed antibiotics of conjunctivitis virtually?

Susan DixonHealth Canada put out information re: " NO scientific evidence that ibuprofen worsens COVID - 19 Symptoms. " In Alberta

Susan Dixonat least Calgary the link was sent to us through AHS Medical Staff CMO Dr. Francois Belanger & Dr. Laura McDougall

Sandhya GokhaleOTN is backlogged Frances Keating

Jane PritchardYes re conjunctivitis. From the story and a texted photo.

Frances Keatingok thanks
Dr. Natavarlal H. Shah
Are you allowed to prescribe Narcotics without being seen the patients for chronic pain?

cheryl rushton
listening from NB

Sophie Miro Fortier
For those of us managing our patients over the phone - which at this time seems to be the case for the majority of family docs - what are specific tips you would give considering we cannot observe pt t

Zeeshan Khan
texted photo? again that will lead to privacy problem?

Ken Burgess
ideally the camera should be in the middle of the tv monitor face so that you can look into their eyes. ie when talking to someone on a screen look at the camera not the screen. hard to do.

SkyeDJR
I've had an interesting challenge of managing my daughter (school-aged, needs supervision) and doing telephone/virtual visits confidentially re: kids in he home!

Susan Dixon
I only complete triplicates for patients I know. and are presently on Narcotics. Yes you can fax it into the pharmacy in Alberta anyway.

Maha Annemarie Albert
thanks for the Talk

SkyeDJR
(I'm in self-isolation so cannot go in)

Zeeshan Khan
I have prescribed narcotics over phone but I knew patients before in hand

Maria H
SkyeDJR: headphones?

SkyeDJR
I'm renewing narcotic Rx's over the phone. Haven't initiated any (at least not yet).

Dianne Power
looking for advise on well prenatal visit? If there is no PV bleeding etc and fetal movement is noted can visit be postponed at present

Ken Burgess
Mark look at the camera!

mddelisle
It's not all the patients who have webcam or intelligent phone or tablet :-(

SkyeDJR
I've *only* been doing phone visits, but with patients I know well.

Jane Pritchard
I tell the patient about lack of privacy safeguards. They seem to appreciate being seen in this way and of course I would not advise photos of private parts..

Bash Amien
Any thoughts on confirming identity for virtual visits for new patients?

Audrey Garceau
how can we do the pediatric follow-up

SkyeDJR
I still use my EMR to e-fax prescriptions for controlled meds, not phone.
Zachary Fraser: The virtual visit goes well and you want to order lab or x-ray. Do you have a way to get that paper req to the patient other than having them go to your office?

Pam Mansfield: In the pandemic, Health Canada allows controlled substances to be called in to pharmacies.

Jeannette Janzen: Photo ID...Passport, drivers licence or medicare card.

Eug C: Be careful pt may go into withdrawal.

Stephen Singh: Health Canada now allows pharmacists to take oral orders for controlled substances. Would this not trump the Quebec policy as Health Canada is national?

Sepideh Nafisi: So you mean we can not refill narcotic for a patient take it regularly.

Donato Gugliotta: Renewals of opiates OK?

Marie-Eve Beauchemin-Nadeau: Health is provincial regulation.

Saeed Kalantari: Hello all and thank CFPC for setting up this presentation.

Amani: Health labs and private imaging centres now closed in Ottawa.

Skye DJR: I'm renewing opioids! and benzos.

Eug C: So am I.

Abdul Tabani: For Admin; Alberta College of FP, Could you please update physicians in Alberta what we can prescribe over telephone consultations. Thank you.

Sepideh Nafisi: me too but I know my patients.

Eug C: If this is a regular Rx I do not want pts to go into withdrawal.

Robert Stubbins: How to I set up the video visit in my office.

Lena Wong: Hard to choose which video platform to use...are they all similar?

Jane Pritchard: Me too. High risk now of people running out and taking something lethal.

Sharin Mithani: Zachary, I email lab reqs to the patients. They have provided consent prior to doing this.

Sepideh Nafisi: I am in NL we check health e NL and if it’s due I ordered it.

Eug C: We need to take into account the pandemic.

Susan Dixon: I have told my patient's working from home with kids to work with children on a daily schedule which gives the child comfort and predictability. Discussed with them your scheduled work & break time.

Dr. Jon C: Is there any work being done by the Colleges to update the prescribing of controlled substances virtually in context of the COVID-19 situation?
SkyeDJR It only makes sense for family MDs who know their patients to renew meds during pandemics without seeing patient in person

Nafisa Aptekar Our billings for telephone consult in Ontario have been rejected for the last 3 days any comments on this

Milad Beglaril'm concerned about the many potential pitfalls of evaluating bacterial URIs without a physical exam & with rising community cases of covid-19 its becoming trickier see fever pts physically. Thoughts?

Jane PritchardSnail mail reqs for x-rays and labs to patients, all the time; not emergency of course.

SkyeDJR Ontario telephone billings won't be ready to be submitted until mid-April - wait to hear when

Dr Cathryn Zapf What platforms should we be using? Is Zoom OK?

Allan Grill In Ontario, we are being advised to renew Rx for only 30 days at a time to prevent a supply problem.

David Levitt Great webinar!

Omeed Hadisfar Nafisa- hold your billings. Don't submit yet.

Saeed Kalantari Are we able to bill as a regular billing through OTN?

Stephen Singh Allan: No, we can renew for 3 months or however we prefer. It is on the pharmacist to DISPENSE 30 days at a time.

Eug C You can give more but pharmacies only dispense 30 days

Eug C Yeah they keep LCBO open to prevent withdrawal

Allan Grill In Ontario, most platforms for virtual care is ok. OMA has a website with info on this.

Joel Buhire Allan Grill I'm assuming you mean to be refilled at 30d intervals, and not a new visit every 30 days

SkyeDJR Yes the pharmacist's decide re: 90 days vs. 30 days -- I'm giving 90 unless clinically indicated to be less

Allan Grill Correct. 30 day supply with repeats.

Stephen Singh In Ontario, there are no issues with prescribing controlled substances via telemedicine. I have done so for palliative care.

Supriya Goyal Dr Pawlovich, What video platform are you using adn will it work in Alberta.

A&E skaters Agree John.. prescribing controlled substances should only be restricted if the prescribing requires a physical exam to deem appropriate

Sean Sean@skye we are supposed to delay billings by 30 days

June Kingston whatasapp has been helfpul. easy to move phone around

SkyeDJR Yes
Parisa Rezaiefar: John I agree. I will not risk patient's life by causing withdrawal nor my colleagues and public's well being by not prescribing what patient needs until Covid is over.

Ken Burgess: in family health teams we do lots of telephone care. For example, have patient bring a UTI specimen to a lab when diagnosing for typical symptoms.

SkyeDJR: (that 30 days started mid-March)

Zachary Fraser: Email makes sense - we haven't enabled that function in our EMR yet. Now is the time eH?

Zeeshan Khan: 90 vs 30, 90 preferred as when things changed back again, we don't need to change much.

Doctor AH: I am from AB. Anyone has experience on available secure virtual care platform in AB other than Babylon? I contacted many however many of them are either not available for now or hiring.

Saeed Kalantari: delayed K080-2 only, am I right?

Omeed Hadisfar: Saeed- yes, correct.

Annie van der Merwe: I'm assuming that we still need to work from the office as patients need to be booked, notes made on EMR, and referrals and prescriptions faxed. How do people manage this from home?

SkyeDJR: I'm still concerned about "secure email" -- don't have that, use my own personal email and personal cell (for text comms) -- I have documented this with informed consent from pt in their chart.

Zeeshan Khan: Have told not to bill telephone calls yet? As not confirmed yet? What others are doing?

Omeed Hadisfar: (Ontario- hold all new virtual k codes)

SkyeDJR: @Zeeshan - hold billings until OHIP says go ahead -- probably mid-April

Saeed Kalantari: Thx Omeed, can we bill regular billing by OTN or any other virtual way?

SkyeDJR: CMPA has on their website that "temporary trips outside Canada' can be followed virtually, but not otherwise

Zeeshan Khan: Thanks Omeed and SkyeDJR

Omeed Hadisfar: Saeed OTN - im not certain. But any other virtual assessments (phone, webcam) needs to be limited to new K codes

Marie-Eve Beauchemin-Nadeau: Believe OTN uses all the regular codes.

Saeed Kalantari: Ohh, I thought those apply for telephone visits only.

Omeed Hadisfar: Thanks Marie.

SkyeDJR: My secretary just went on self-isolation - I'm on self-isolation, how have others managed their practice in these circumstances?
Stephen SinghCorrect, OTN uses regular in-person codes plus B codes until the B codes are no longer accepted April 1. Any other video platform in Ontario (e.g. Skype, Facetime) uses K telephone codes only.

Maria HAny ideas for those patients that don't have phones or computers?

Marie-Eve Beauchemin-NadeauHow do we do virtual visits if we don't have acces to the full chart? Are we liable for information that is in the chart if we don't have access to it?

Heather OslerCan someone confirm that it is acceptable for the PHYSICIAN to be out of province/country as long as the patient is in the province, and that this would be billable under OHIP?

Saeed KalantariHow about through Medeo by Accuro?

1234 Army CadetsAlberta Medical Association holding webinars Friday noon and 5 PM to discuss technologies available and using them NOW - in Presidents letter yesterday

Helen EngelbrechtA lot of patients older do not have computers: some no mobile: how to service them virtually?

Allan GrillTo bill OTN codes, need to fill out a form. It is available on their site. PDF - can be filled and emailed.

Sandhya Gokhaleif you use whatsapp how do you keep your private life oprivate?

Sharin MithaniAllan, even if we use another platform for doing virtual care?

heather labordel am curious about the fee codes in other provinces. In Alberta the maximum fee code is $38 per visit.

Ansie van der MerweSandhya that is my concern as well. Perhaps a dedicated device?

Allan GrillHopefully your patients don't abuse it and understand to only contact when necessary

Sadia TahirA large number of our older population are not techsavy and donot have access to video//technology. What would your advice be in order to assess them?

Sandhya GokhaleAnise I agree

Allan GrillIf you use anything but OTN in Ontario, bill the new K codes. Forget the B codes

Sharin Mithaniokay thank you allan!

Saeed KalantariAllan, ay idea if we are able to bill regularly through Medeo by Accuro which is the secured way.?

SkyeDJR@Sadia - I use telephone for all patients now, particularly older patients

1234 Army Cadetseveryone has a phone - its a starting place

Sandhya GokhaleHeather $36.75 in Onytario

Zachary FraserIn NS fee for GPs is ~$39 flat virtual visit
We send a consent form to patients before engaging in virtual visits.

Nicolaas Vlok

$39 in MB

SkyeDJRON max telephone billable code is $67.75 for K082 (psychotherapy or primary MH care, unit 30 min)

Sandhya Gokhale

John and Mark once your patients find out your phone numbers do they then call you at odd hours?

SkyeDJRON: K080 is minor assessment ($23.75) and K081 is intermed assessment ($36.85)

Jeannette Janzen

use a proper platform that is secure.... VirtualMED

SkyeDJR@Sandhya -- I've given out my cell # periodically for the last 10 yrs - NEVER called inappropriately.

Allan Grill

Make sure you document the time of start and finish as well.

Saeed Kalantari

Yes I know about the consent, but not sure if we are able to bill regularly through OTN or Medeo

Saeed Kalantari

Like A888?

Sandhya Gokhale

Skye good to know

Stephen Singh

K082 uses the same time rules as other K codes. 1 unit 20 min, 2 units 46 min, 3 units 76 min, 4 min 106 min, etc.

4mellifluouslyNS has clarified yesterday. same fee as if in person

Allan Grill

Yes you can

1234 Army Cadets skyeDJR - that is my experience as well

Stephen Singh

K codes done after hours qualify for the Q012 code

Allan Grill

But need to use the virtual codes. Not in person codes.

Allan Grill

Q012 is correct

Saeed Kalantari

How about on Saturdays and sundays?

Stephen Singh

Agreed

Sandhya Gokhale

not A888

O. Moftah

k082 : 30 min as per bohip on 03/13/2020

Stephen Singh

Saeed: Yes, Q012 on Sat and Sun if doing telephone calls and billing the new K codes

Allan Grill

Check with provincial association for billing rules.
Omeed Hadisfar Saeed- weekends q012 applies for enrolled but still K code not A888

SkyeDJRK082 is specialist though?

Allan Grill
Correct Omeed

Stephen Singh
Do not bill A888 if you are not assessing them in person or via OTN

Allan Grill
Right stephen

Sandhya Gokhale
Jeff can you name a few specific platforms?

Zeeshan Khan
Any one use Roth Test to use for assessment of breathing difficulties on phone?

Stephen Singh
Skye: K083 is "specialist", MOH-speak for non-CFPC.

SkyeDJRoh
Good to know thx

heather laborde
Alberta does not have any time modifiers for virtual care. Are there provinces that have time modifiers in addition to the fee code?

Saeed Kalantari
Stephen, If i do virtually through OTN, can I bill A888?

Allan Grill
No

Stephen Singh
Unfortunately GP focused practice MDs do not currently qualify to bill K083 as per my understanding currently

Allan Grill
I don’t think so

Katrina Nicholson
Can you speak to mature minors and consent / calls to parents or family member about minor or eg a deaf spouse?

Allan Grill
Correct stephen

apontesmith
In Ontario, are the new billing codes only for physician in FHO, can you do them fee for service?

Allen Flaming
This live webinar is eligible for one Mainpro+ credit. The survey registration form is available here: https://cutt.ly/COVIDVirtualCare

Jane Pritchard
Yes, fee for service is fine.

Victor Ng
I use roth test

Allan Grill
Yes. for all ON models, but some pay in full, others are in the basket.

Stephen Singh
Allan: I thought a weekend OTN visit would qualify for A888+Q012? Since OTN uses in-person codes?
Saeed Kalantari

BC K codes are in basket in FHO

SkyeDJR@Victor Ng what is the roth test?

Zachary Fraser

wen calling from my cell I set it on No Caller ID

SkyeDJR

My cell is always set to No Caller ID.

Allan Grill

Check with OMA. Not sure re: A888

Saeed Kalantari

Yes Stephen, That would change a lot

Allan Grill

That may be right as A007 can be used with OTN on regular days.

Saeed Kalantaria K codes are in basket in FHO

Wes Jackson

If you are calling a patient and want to block your phone number temporarily, start by dialing the following first: For land line *67 For mobile #31#

Janet MD

K081 and K080 codes cause negation for patients belong to FHO's

Zachary Fraser

not familiar with ROTH test

Doctor A

Hiding Caller ID may not work if other side enabled spam protection feature. Still the phone # will be visible.

Hifsa Khan

How about H410 after hour code

Sushma Mahajan

Thanks . Quite an interesting information

Sandhya Gokhale

Thanks Wes

Allen Flaming

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Nicola Yang

If we are continuing group or individual psychotherapy via OTN on Saturdays, can we bill Q012 on top of our K007 or K019 etc.

Jane Pritchard

Re patients having my cell phone #..they have had it for years, few abuse it.

Stephen Singh

Janet: No negation to other MDs if you use the new K telephone codes

Mike Allan

Tools for Practice will be publishing a summary of the Roth test. It is a tool for virtual assessment of Breathlessness.

Janet M

Thank you Stephen Singh

Jane Pritchard

df u block your #, some patients will not pick up when you need to reach them.
Victor Ng

Ask the patient to take a deep breath and count out loud from 1 to 30 in their native language. Count the number of seconds before they take another breath.

Victor Ng

If the “counting time” is 8 seconds or less, this has a sensitivity of 78% and specificity of 71% for identifying a pulse oximeter reading of <95%.

Victor Ng

useful for severity assessment virtually

rasaz Rachel Sasseville

Hi from Montreal

Allen Flaming

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Sepideh Nafisi

No caller I’d doesn’t work with face time with apple phone

Jacqueline Tsang

thanks Victor for a great tip about the Roth score

Helen Engelbrecht

What about paper practices and no access to EMR?

Stephen Singh

Victor: Very cool tool!

Zachary Fraser

ROTH sounds like a simple screen. Thanks

Nayana Suchak

We advise patients to expect and enable their phones to accept unknown or blocked callers

Sandhya Gokhale

Thanks victor

Dr. Jon C

Thanks Victor. Very useful!

Trish Rawn

RSI Guard is a useful program to help prevent computer-related injuries from typing and mouse use

Lori Montgomery

Reference for the Roth test is somewhere in Rita McCracken's twitter feed, but i can't find it right now...

Dr Cathryn Zapfi

have been walking around my place making phone calls.

Sean Sean

awesome victor

Christie Newton

Literature recommends combining the Roth score with appropriate questions with respect to shortness of breath as there are a variety of factors (ex. anxiety) that will reduce the ability to count

Sandhya Gokhale

Jane Pritchard true

Allen Flaming

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Victor Ng

good tip christie

Frances Keating

I love my standup desk

Allan Grill

There's a very good form on OMA website called virtual care billing info manual. It mentions the new B codes for OTN as of April 1. I think A888 can be used with OTN. Sorry for confusion.

Abdul Tabani

Thanks Allen

Rosalba Perrotta

where do you find these stand up desks-some must be better than others

Allen Flaming

The Mainpro+ registration form will be available until end of day Friday.

Mike Allan

Roth test reference title is Assessment of respiratory Distress by the Roth Score. as mentioned, needs to be combined with other clinical assessment (including what we do virtually)

A&E skaters adjustable height support use your current desk available on amazon..works great for me..I use 4 x 27" monitors...and change desk height during the day

Allan Grill

Is there a roth score website?

Jim Thompson

Is this being used for COVID-19 screening?

Rosalba Perrotta

tks Lenny!!!

Allen Flaming

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Gregory Chan

We have tried electronic faxing of forms. This is through a dongle that works through a computer and a dedicated physical phone line. However, this system often fails... esp >4 pages

Sandhya Gokhale

How mark, how were you doing 10 % care virtually? after hours?

Teresa Cavett

@Jane Pritchard; thanks for the tip of communicating through the pharmacist. Many of my patients do not have phones or access to computers too.

fawzy girgishi everyone

Gregory Chan

What are your thoughts about other e-faxing systems?? PS Suite has a system that "internet faxes" but it is routed through the US. I wasn't comfortable with this (routing patient info to USA)

Melissa Meeking

I work rural. Poor internet connection overall almost everywhere. Video visits would be very difficult here.

62vinde

Whatever tech we use , availability is the foremost thing patients want in this critical situation.

Marie-Eve Beauchemin-Nadeau

protonmail has 100% encrypted email that can replace faxes easily.

1234 Army Cadets

agree - perfect if the enemy of good enough
Maria H
Great webinar. Practical and timely.

Hilary Adams
Genius Scan is a great app for scanning any document and sending it in different ways. Also keeps a record of everything you send.

Francine Lemire
Thank you to our presenters and facilitator! Question for Allan Flaming: will the Live Chat discussion also be available post meeting? And thank you everyone for participating!

Hal Braden
Thanks for all the info, panel and also those on live chat

SkyeDJR
Has OTN video visits become better? I heard there were many glitches.

Dr Cathryn Zapf
Great webinar. Answered a lot of my Qs. Thank you!

Janet M
Thanks everyone for your involvement and assistance.

Allen Flaming
The live webinar is eligible for up to one Mainpro+ credit. Please complete the registration survey at: https://cutt.ly/COVIDVirtualCare

Christie Newton
Thanks - this has been really helpful

Abdul Tabani
Allen, Moderator; can we get recording of today's webinar and any other information material for our reference. Thanks

David Ponka
Great job Jeff, Mark and John

Sean Sean
Thanks all

Allan Grill
Engagement today was amazing. So impressed with our colleagues and the CFPC. Thank you!

Hans Yamamoto
Thanks for the help and usggestions

Sadia Omar
Thanks guys!!!

Joseph Ojedokun
Thanks Mark and John

Stephen Singh
Thank you to all, this was fantastic!

Jim Thompson
Great stuff of the live chat stream

Ruth Benn
Thanks!

Ken Burgess
Thank you. very helpful

Alfaisal abdulwanis

Sharin Mithani
Thank you!!
Lori Montgomery
Thanks all - this has been great!

Wes Jackson
Thanks all!

Helen Engelbrecht
Thanks all!

Jen Walker
Thanks so much!

R St
Thanks

Doctor A
Thanks

AHK T
Thank you for a very timely webinar.

janetheplanet95
on ergonomics: we bought headsets for physicians to avoid the neck problems associated with holding a phone to your ear with your shoulder!!!

Allen Flaming
The live chat is also archived and will be available at this same URL.

Sangeeta Oza
Thank you

Jacqueline Ashby
Thank you John, Mark, and Jeff!

Zeev Diena
Thanks!

Judy Maynard
Thanks very helpful

janetheplanet95
great webinar

Amani Health
Thank you ALL! please take care of yourselves.

Sonia Prokopetz
please keep the chat up also