



## Simplifying Non-Pharmacological Treatments for Chronic Pain: Motivational interviewing

Motivational interviewing is a collaborative, patient-centred approach for helping patients feel **confident** and **motivated** to make changes in their lives.<sup>1</sup> Motivational interviewing tends to be most successful when patients are in the **contemplative** stage of change.



## OARS: The four basic interaction techniques used in motivational interviewing

- Open-ended questions
- Affirmative statements recognizing strengths
- Reflection and paraphrasing to better understand thoughts
- Summaries to ensure clear communication

## DEARS-A: Steps for using motivational interviewing in your practice

- Develop Discrepancy: "You say that \_\_\_\_\_\_ is important to you, yet you continue to \_\_\_\_\_\_; help me understand."
- Express Empathy: "I understand how difficult this is."
- Aim at Ambivalence: "Tell me the pros and cons of changing and the pros and cons of staying the same."
- Roll with Resistance: Don't push if the patient resists:
  "What do you want to do? How do you want to proceed?"
- Support Self-efficacy: "It sounds like you have made some real progress. How does that make you feel?"
- Avoid the fix: Avoid providing advice or instructions; suggestions should come from the patient with you serving as a subject matter expert when they ask for your input.



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## The Readiness Ruler<sup>1</sup>

Ask your patient to rate their responses to these questions on a scale from one (not ready) to 10 (ready):



- How important is making this change to you?
- How confident are you that you can make this change?

Interested in learning more? Visit https://cfpclearn.ca/ to view the College of Family Physicians of Canada (CFPC)'s four-part webinar and podcast series on non-pharmacological treatments for chronic pain. The CFPC has certified this Self-Learning series for up to four Mainpro+® credits.



Scan the QR code with your smart phone to go to https://cfpclearn.ca.

<sup>&</sup>lt;sup>1</sup> Miller WR, Rollnick S. Motivational Interviewing: Preparing people for change, 2nd ed. New York, NY: Guilford Press; 2002.