



# The Covid-19 Pivot

## *Protecting Patients and Physicians during the Pandemic*

Allison McGeer, MD, FRCPC

Jennifer Young, MD, CCFP(EM)

Allan Grill, MD, CCFP(COE), MPH



# Disclosure of Financial Support

## **Faculty/Speaker: Allison McGeer**

Relationship with financial sponsors:

- » Honoraria advisory boards: Sanofi Pasteur, GSK, Pfizer
- » Funding for investigator-initiated research: Pfizer, Merck, Sanofi Pasteur, GSK

## **Faculty/Speaker: Jennifer Young**

- » No conflicts of interest to declare.

## **Faculty/Speaker: Allan Grill**

Relationship with financial sponsors:

- » Physician Advisor for the College of Family Physicians of Canada.
- » Chief of Family Medicine, Markham Stouffville Hospital
- » Primary Care Provincial Medical Lead for CCO – Ontario Renal Network
- » Member of the Canadian Drug Expert Committee for the Canadian Agency for Drugs and Technologies in Health
- » Speaker for the 2019 Annual Scientific Assembly, OCFP
- » Member of the Scientific Planning Committee, Ontario Lung Association



A watercolor illustration of a wind farm. In the foreground, a large wind turbine is depicted with blue and purple hues. The background shows a series of smaller wind turbines stretching across a landscape under a vibrant sunset sky with orange, yellow, and pink tones. The overall style is artistic and painterly.

“

# Mitigating Potential Bias

This program has not received financial or in-kind support.

The questions posed in today's webinar were developed by staff from the CFPC.

Recommendations are based on the on the evolving evidence and situation with the COVID-19 pandemic.





## To claim Mainpro+ credits:

- Scroll through the chat window on YouTube or Facebook at the end of webinar
- Look for the survey link and click on it
- Complete the survey by end of day tomorrow (Wednesday)

## To join MiGroups:

- Register at <http://cfpc.timedright.com>
- Email [migs@cfpc.ca](mailto:migs@cfpc.ca)



# Learning Objectives

*After this webinar presentation, the participant will be able to:*

1. Identify patient populations that warrant in-person office assessments during the pandemic
2. Describe viral transmission of COVID-19
3. Describe strategies to protect patients and staff using personal protective equipment and by modifying office practices



# How can office practice be adjusted to minimize risk during the COVID-19 pandemic?

## Waiting Room Considerations

- Virtual visits! (Covered in last week's webinar)
- Have patients wait in cars until their appointment
- Put patients directly into rooms – avoid the waiting room area
- If in waiting room, keep patient number low (min 2 meters apart)
- Getting rid of anything in the waiting/exam rooms people can touch (magazines, toys, etc)
- Minimize chairs. Even in exam rooms since pts are being seen in-person primarily for a physical exam.

## Front Desk considerations

- Plexiglass barriers for receptionists
- Tape on floor – how far to stand.
- All appt request need a phone call from MD first to confirm face-to-face needed.
- Provide masks to patients (but supply is down) and lots of hand sanitizer / hand wash facilities.
- No food in any rooms.

## Clinic considerations

- Wash hands before & after every patient regardless of whether there was physical contact.
- Alternate the number of doctors in clinic to minimize staff/patients coming in
- Intense cleaning between patients (or for example, q2h minimum)
- Break up patient visits with phone calls
- Identifying tasks that physicians may be able to do from home (phone calls, lab checks, insurance forms, rx renewals, video visits)



## To claim Mainpro+ credits:

- Scroll through the chat window on YouTube or Facebook
- Look for the survey link and click on it
- Complete the survey by end of day tomorrow (Wed)

## To join MiGroups:

- Register at <http://cfpc.timedright.com>
- Email [migs@cfpc.ca](mailto:migs@cfpc.ca)





# CFPC's Live-Stream Clinical Webinar Series:

## *Practical Talks for Family Docs*

*April 9, 2020 at 12 p.m. (ET):*

*The COVID-19 Pivot: The Clinical Presentation of  
COVID-19 Infections*

*April 15, 2020 at 12 p.m. (ET):*

*The COVID-19 Pivot: Adapting Family Practice to  
Virtual Care (French only)*

Visit [cfpc.ca/clinicalwebinars](https://cfpc.ca/clinicalwebinars)