



# The Covid-19 Pivot

## *Adapting Family Practice to Virtual Care*

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# Disclosure of Financial Support

## **Faculty/Speaker: Mark Dermer**

Direct financial relationships:

- » Medical Director, Chief Privacy Officer and Telemedicine Physician for Dialogue Technologies – Contractor and member of the executive management team
- » Member of the Joule Innovation Council – assessment of applications for innovation grants and mentor to grant winners
- » Ad hoc Consultant for Canadian Medical Association
- » Peer Assessor for College of Physicians and Surgeons

## **Faculty/Speaker: John Pawlovich**

No conflicts of interest to declare

## **Faculty/Speaker: Jeff Sisler**

Direct financial relationships:

- » Employee of the College of Family Physicians of Canada.

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# Learning Objectives

*After this webinar presentation, the participant will be able to*

- Identify the characteristics of patient visits that are suitable, and not suitable, for virtual visits
- List the elements of patient authentication and consent recommended in virtual visits
- Devise an approach to integrating virtual care into their office flow, including visit preparation
- Encourage colleagues in their adaptation to virtual care and point them towards resources





# CFPC's Live-Stream Clinical Webinar Series:

## *Practical Talks for Family Docs*

*April 9, 2020 at 12pm ET:*

## *The COVID-19 Pivot: Symptoms and Course of Illness*

Visit [cfpc.ca/clinicalwebinars](https://cfpc.ca/clinicalwebinars)



## ***COVID-19 Resources: From the Virtual Care Webinar***

- OTN: <https://otn.ca/>
- Alberta Medical Association: <https://www.albertadoctors.org/leaders-partners/ehealth/virtual-care>
- CMPA Consent form: [https://www.cmpa-acpm.ca/static-assets/pdf/advice-and-publications/risk-management-toolbox/com\\_16\\_consent\\_to\\_use\\_electronic\\_communication\\_form-e.pdf?fbclid=IwAR11TmO5yV6WBSTS71fML11woNzo6u3zsY3C92MOh7ZYHDUSSRBsjKA8kM4](https://www.cmpa-acpm.ca/static-assets/pdf/advice-and-publications/risk-management-toolbox/com_16_consent_to_use_electronic_communication_form-e.pdf?fbclid=IwAR11TmO5yV6WBSTS71fML11woNzo6u3zsY3C92MOh7ZYHDUSSRBsjKA8kM4)
- Commentary Article by Dr. Pawlovich: Telehealth and patient-doctor relationships in rural and remote communities (<https://www.cfp.ca/content/62/12/961>)
- In-home visits during COVID-19 from OCFP: <https://www.ontariofamilyphysicians.ca/tools-resources/timely-trending/novel-coronavirus-2019-ncov/ocfp-guidance-in-person-visits.pdf>
- Adapted well-baby visit:
  - [https://www.cfp.ca/sites/default/files/pubfiles/PDF%20Documents/Blog/Interim\\_schedule.pdf](https://www.cfp.ca/sites/default/files/pubfiles/PDF%20Documents/Blog/Interim_schedule.pdf)
  - <https://www.cfp.ca/news/2020/03/25/3-24> (Full Article)
- Ontario Billing: <https://ontariomd.news/>

### *General resources on COVID-19:*

5. <https://www.cfpc.ca/coronavirus-information-resources-news/>