CFPC ePanel #1 2016: Same-Day and After-Hours Access
Member Statistics

453 ePanel members completed the survey (44% response rate).

Q1. Does your practice provide same-day access?

Yes: 84%
No: 16%
## CFPC ePanel #1 2016: Same-Day and After-Hours Access

**Q1a. Why doesn’t your practice provide same-day access?**

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infrastructure limitations</td>
<td>12%</td>
</tr>
<tr>
<td>Physician unavailability</td>
<td>25%</td>
</tr>
<tr>
<td>Impossible to balance scheduled caseload with same-day appointments</td>
<td>51%</td>
</tr>
<tr>
<td>Insufficient patient demand</td>
<td>1%</td>
</tr>
<tr>
<td>Other</td>
<td>51%</td>
</tr>
</tbody>
</table>

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Q2. Does your practice provide after-hours care (e.g. evenings and weekends)?

Yes 71%

No 29%

453 ePanel members completed the survey (44% response rate).
Q2a. Why doesn’t your practice provide after-hours care?

- **27%** Infrastructure limitations
- **56%** Physician unavailability
- **7%** Impossible to balance scheduled caseload with same-day appointments
- **11%** Insufficient patient demand
- **39%** Other

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Q3. In your opinion what is the role of after-hour access to primary care in Canada’s health care system?

- **65%** A core feature that should be available to all patients
- **24%** An optional feature that should be available to some patients
- **6%** A rare feature that should only be available in select cases
- **5%** Should not be a feature of family practices

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Q4. Do you regard family medicine as a public service?

- Yes: 86%
- No: 14%

453 ePanel members completed the survey (44% response rate).
Q5. As a family physician are you willing to provide the services needed to ensure after-hours and same-day access to your family practice?

33% Yes, these are a core part of my professional responsibilities

53% Somewhat, if it can be done while maintaining reasonable work hours for individual physicians

7% Possibly, if appropriate monetary incentives are available

2% Unlikely, only if it is mandated by a regulatory authority or by legislation

5% No, I cannot be forced to work at times that are inconvenient for me

453 ePanel members completed the survey (44% response rate).
Q6. What in your opinion, will be the consequences of family physicians not providing after-hours and same-day access?

- **4%** No consequences
- **25%** Governments will demand family practices abide by stricter regulatory requirements
- **45%** Patients will see other health care providers
- **26%** Other

453 ePanel members completed the survey (44% response rate).