

The CFPC's Practice Improvement Initiative (Pii) harnesses quality improvement (QI) approaches, practice-level data, and research to support the Quadruple Aim. It enables family physicians, family medicine residents, and the teams they work in to undertake QI within their practices and use practice-level data. Working with partners, it aims to leverage, scale-up, and share existing QI resources and create new ones where there are gaps.

A crucial component of supporting QI efforts across the country is the development of the Practice Improvement Essentials (PIE) workshops.

www.cfpc.ca/pii
www.cfpc.ca/pie

About the College of Family Physicians of Canada

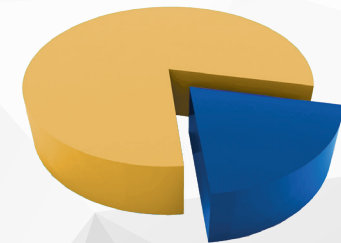
Representing more than 42,000 across the country, the College of Family Physicians of Canada (CFPC) establishes the standards for and accredits postgraduate family medicine training in Canada's 17 medical schools. It reviews and certifies continuing professional development programs and materials that enable family physicians to meet certification and licensing requirements. The CFPC provides high-quality services, supports family medicine teaching and research, and advocates on behalf of the specialty of family medicine, family physicians, and the patients they care for.

The CFPC is partnering with the Manitoba College of Family Physicians (MCFP) to deliver the workshops and lead the administrative activities.



Part 1 and Part 2

Learn how to apply quality improvement techniques to your practice.



The workshops are jointly supported by the College of Family Physicians of Canada™ and the Manitoba College of Family Physicians.



A CHAPTER OF THE COLLEGE OF FAMILY PHYSICIANS OF CANADA
 UNE SECTION DU COLLÈGE DES MÉDECINS DE FAMILLE DU CANADA

Development of our workshops



Start learning today! Book your workshops.

Contact us:

- Workshops being delivered in Canada or questions related to the PIE program, please contact:
 - MCFP
 - Email: PIE@mcfp.mb.ca
- If you have any questions or concerns outside of booking a workshop, please contact:
 - The CFPC
 - Email: pii@cfpc.ca

About the workshops

These two-part introductory workshops, developed with partners across Canada including family medicine QI leaders, departments of family medicine, and provincial health quality councils, provide participants with a practical introduction to basic QI techniques that can be implemented in their practices and their teams.

These techniques include a practical step-by-step planning and implementation model that takes participants through the process of establishing a team, identifying an area for improvement, setting practice-relevant goals, developing a plan, and going through cycles of “plan, do, study, and act” (PDSA) to achieve change.

Completing PIE Part 1 is a prerequisite for participating in PIE Part 2.

Duration

Each workshop takes up to 3.5 hours and can be delivered virtually or in person.

Format

Learning methods include overviews of key concepts and interactive, hands-on facilitated group work.

Learning objectives: Part 1

- Define QI, the Quadruple Aim, and the Six Dimensions of Quality. The Quadruple Aim is a framework designed to help hospitals improve patient outcomes and the quality of care provided.
- Identify how improvement and research are similar but different
- Describe different opportunities and sources for opportunities for improvement
- Apply the beginning steps of the Model for Improvement

Learning objectives: Part 2

- Choose from selected QI tools to better understand your system and determine the root cause(s) of an improvement opportunity.
- Identify change ideas that will address the cause(s).
- Employ PDSA cycles to build knowledge and learn how best to implement your change ideas.
- Describe the importance of and strategies for sustaining your QI work.

Who is it for?

This workshop series is for family physicians and interdisciplinary health teams and can be used to support faculty development or residency training at the departments of family medicine. It is aimed at individuals who are new to quality improvement work or would like a refresher of the basics.

When and how are the workshops delivered?

The workshops are delivered through our CFPC Chapters, partner organizations, and departments of family medicine. It can also be delivered to family doctor practices or at conferences.

Accreditation

PIE Part 1: This two-credit-per-hour assessment program has been certified by the CFPC and the Collège des médecins du Québec for up to seven credits Mainpro+® credits.

PIE Part 2: This three-credit-per-hour assessment program has been certified by the CFPC and the Collège des médecins du Québec for up to nine credits Mainpro+ credits.

“Quality is everybody’s responsibility”

- W. Edwards Deming
